

Pandemic Triage: Pausing for Reflection

Leaders from three health systems reflect on what we have learned thus far.



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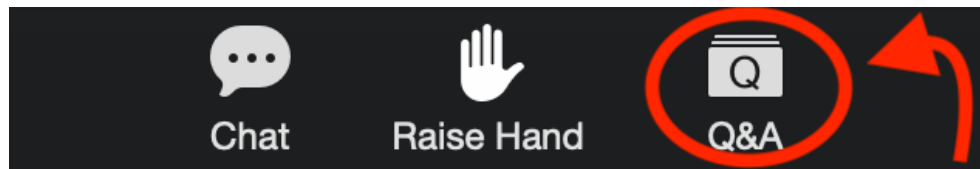
If we are not be able to address the issues immediately, we will work on ensuring they do not occur in the future.

The **webinar and the slide deck** will be available for future viewing under “Webinars” within the “Resources” tab on the ABC Website.

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Questions and Answers

- To ask the panelists a question, click on the Q&A button located in the Zoom toolbar and type your question.



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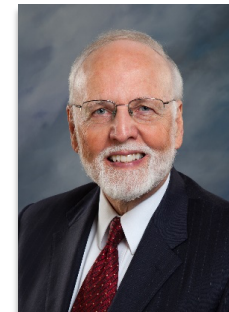
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Session Objectives

1. Identify the healthcare-related moral or ethical difficulties concerning triage that have come to prominence because of the COVID-19 pandemic
2. Identify ways to balance competing moral interests as ethical challenges associated with COVID-19 continue to arise

A Closer Look At...

- Allocation Policies
- Triage Protocols
- Implementing Allocation Policies
- Changes to Clinical Medicine Because of COVID-19



A Closer Look At Allocation Policies

- **Ted Hamilton, MD**
- Chief Mission Integration Officer
- Senior Vice President, Mission & Ministry
- AdventHealth

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A Closer Look At Triage Protocols

- **Grace Oei, MD, MA**
- Director, Clinical Ethics
- Associate Director, Center for Christian Bioethics
- Loma Linda University Health

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Triage Protocols

- Strictly utilitarian intent to save most life-years
 - Broad inclusion criteria
 - Limited exclusion criteria
- Unequal playing field (Millet et al, 2020)
 - How can we build in exceptions to utilitarianism in a way that does not render triage moot?
- Within the allocation scheme – how to account for co-morbidities
 - Long term / short term outcomes
 - Do we prioritize younger patients?

Triage Protocols

- How should emerging knowledge about COVID-19 alter our original triage allocation protocols?
 - Preferential treatment for patients with higher risk factors of dying?
- Have we been transparent enough?



A Closer Look At Implementation

- **Mark Carr, MDiv, PhD**
- Regional Director of Ethics, Alaska
- Providence Health and Services

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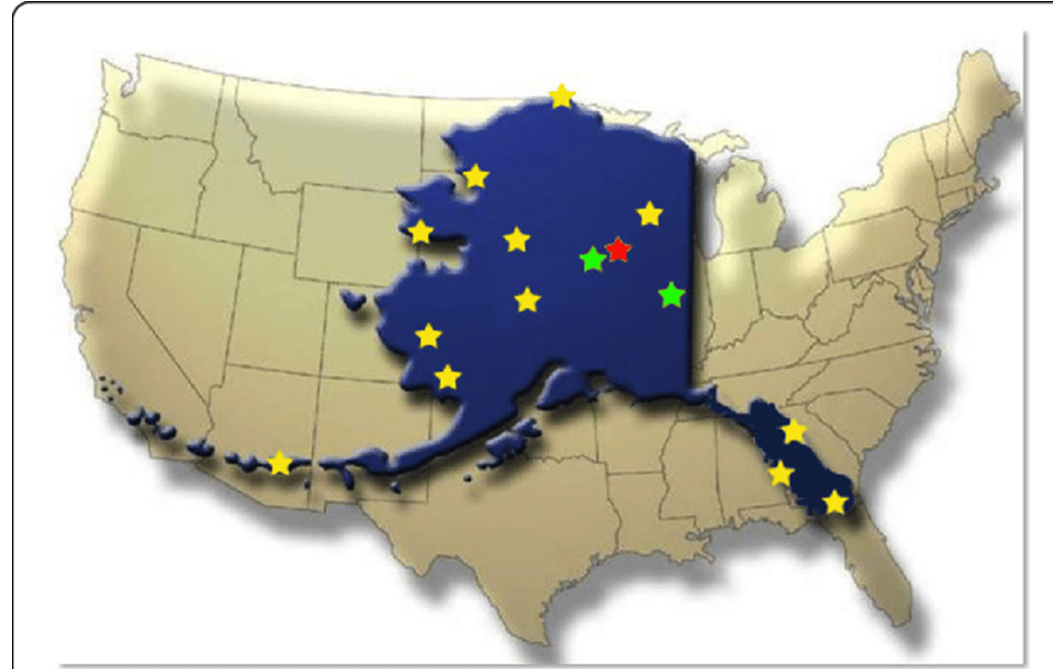
Providence Health Alaska:

Five hospitals, nineteen clinical locations, in six Alaskan communities:

- AK population: ~735,000
- Anchorage population: ~288,000
- Patients serve by PHA: ~108,000

Our Anchorage hospital is the State hub for all things medical.

At the prompting of two members of a local physician group, I hosted a conference call on the narrow focus of triaging patients for ventilator support in the event of an overwhelming surge of patients. With surgeon co-chair, Kenneth Thomas, we went on to conduct about one dozen calls that gathered over forty providers across many locations and systems of healthcare in Alaska, both non-profit and for profit. We established scoring protocol and a battery of triage officers with multi-disciplinary support committees. We made specific recommendations to the State regarding our hoped for management of the Triage protocol and practice.



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What Did I Learn?

1. **We don't work well together in American healthcare; not among corporations (regardless of profit orientation) and not between public and private entities**

- a) Our/my work is proprietary → it belongs to the corporation that pays me.
- b) It is never appropriate to talk to the competition regarding our work.
- c) My Regional Corporate Compliance officer, facility Risk Management officers, and a facility CEO spoke to me about the work I was initiating across Systems within Anchorage and around the State.
- d) My Point: **we should/ought to collaborate and cooperate better than we do.**

What Did I Learn?

2. Ethical standards in public health emergencies are not popular in America

- a) Utilitarianism reigns supreme. We don't like it.
- b) We do not serve the public well by debating triage criteria in the midst of a pandemic.
- c) State agencies should depend upon private companies but maintain strict and comprehensive oversight.
- d) Emergency preparedness documents need clinical interpretative scoring algorithms.
- e) Chaos is not a strategy.

What Did I Learn?

3. Human Nature is universally frightened of an invisible enemy

- a) We should allow science to lead the way, not media, not politics, and not religion

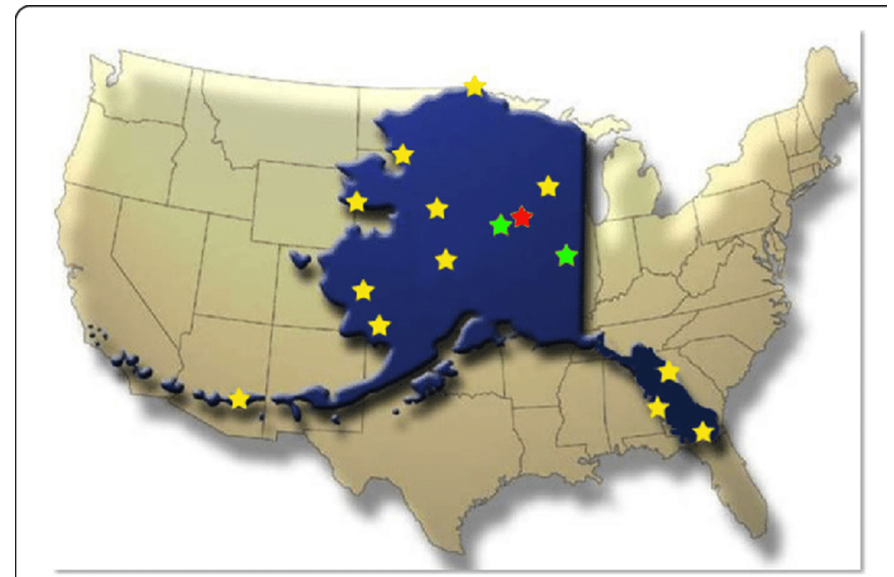
4. Americans don't really care about healthcare disparities

- a) We should

Finally, a Question to Prompt Discussion

Are faith-based clinical ethicists:

- A. Protecting the faith
- B. Joint Commission obligatory staff
- C. Supporting difficult decision making
- D. All of the above and more



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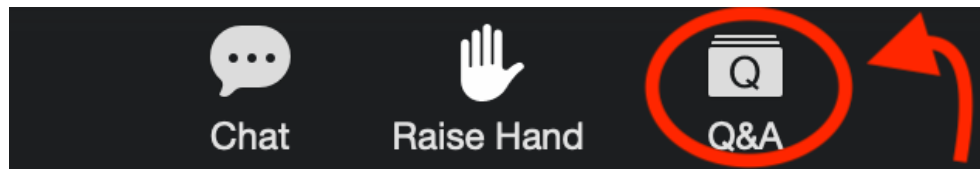
A Closer Look At Changes to Clinical Practice

- **Gina Mohr, MD**
- Director, Center for Palliative Care
- Chair, Ethics Committee, LLUMC and LLUCH
- Loma Linda University Health

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